



SERVICE AREA

- Alameda (palliative care only), Marin, San Francisco, San Mateo, and Sonoma counties
- Cities of Napa and Vallejo

ELIGIBILITY

We offer palliative and hospice care to children of all ages:

- Infants
- Children
- Teens to 21 years

Because young patients may sometimes respond to medical intervention in unexpected ways, they may initiate or continue curative treatments such as radiation, blood transfusions, or chemotherapy, at the same time as receiving end-of-life care.

REFERRAL

Anyone may refer a pediatric patient, a parent or guardian, physician, or discharge planner.

Call **(415) 444.9210**

PAYING FOR CARE

Reimbursements may be sought from Medi-Cal, Managed Care, or private health insurance. We do our best to ensure that no one is turned away from our By the Bay Health programs due to lack of insurance or inability to pay.



ABOUT US

By the Bay Health, founded in 1975, is a progressive and innovative leader in home-based medical care and support. Our care team approach is ideal for patients who are coping with chronic or life-limiting illness, seeking hospice care, or recovering from surgery or injury. In addition, we offer grief counseling, education on end-of-life issues, and volunteer opportunities to the community-at-large.

We are a non-profit 501(c)(3) agency, licensed by the State of California, certified by Medicare and Medi-Cal, and a proud affiliate of UCSF Health. Our services are available in the counties of Marin, San Francisco, San Mateo, Sonoma, Alameda, and portions of Napa and Solano.

OFFICE LOCATIONS

Marin

17 East Sir Francis Drake Boulevard | Larkspur, CA 94939
Main (415) 927.2273 | Grief Support (415) 526.5699

San Francisco

180 Redwood Street, Suite 350 | San Francisco, CA 94102
Main (415) 626.5900 | Grief Support (415) 526.5699

Sonoma

355 West Napa Street, Suite B | Sonoma, CA 95476
Main (707) 935.7504 | Grief Support (707) 931.7299

Sonoma Counseling Office

922 First Street West | Sonoma, CA 95476
(707) 931.7299

bythebayhealth.org

By the Bay Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

By the Bay Health cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (415) 927.2273, TDD 711.

By the Bay Health 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (415) 927.2273, TDD 711。

By the Bay
Kids®



PEDIATRIC CARE
An Affiliate of UCSF Health

By The Bay Kids®

“They have helped him **blossom**
into the child he is today. With all
of us being together, he’s **thriving**...
We all sit back and relish that,
because these were days that we
were never promised.”



SERIOUSLY ILL CHILDREN

By the Bay Kids®, our pediatric care program, helps infants, children, and teens through the crisis of serious or life-limiting illness. We appreciate the unique needs of our young patients and care for them in a way that focuses on enhanced quality of life, by minimizing pain, fear, and uncertainty.

NEED PERSONALIZED CARE

We will work with you and your family physician to create a care plan, based on your personal values, that includes:

- Option to receive care at home, hospital, or care facility
- Helping you understand your child’s illness and what to expect in the future
- An effective strategy for managing pain and symptoms
- Seamless coordination with your medical providers
- A safe and comfortable transition from hospital to home
 - Training for family and friends to provide care between visits

AND COMPREHENSIVE SUPPORT

We know there are multiple challenges in having a seriously ill child, so we extend our care to provide support to include the entire family. We will help connect you to community resources, provide emotional support, and offer special programs for siblings, who can sometimes feel left out of the caregiving process.

WHAT TO EXPECT

Upon admission, each child is assigned a dedicated care team who will surround them with pediatric expertise, using a supportive, patient and family-centered approach.

Your Care Team may include:

- Physician or Nurse Practitioner
- Registered Nurse
- Certified Home Health Aide
- Social Worker
- Registered Dietician
- Spiritual Support Counselor

DETAILED SERVICES

- Scheduled care team visits
- On-call staff, 24/7
- Pain control and symptom management
- Help with the practical needs, such as feeding and bathing
- Emotional and spiritual support
- Expressive therapies
- Individual and family counseling
- Supportive services for siblings
- Advance care planning and education

Hospice patients also receive

- Medical supplies and equipment
- End-of-life comfort medicines and care
 - Grief and loss support provided by professional counselors



Call for information (415) 927.2273