



### SUPPORT OUR MISSION

Founded in 1975 as Hospice of Marin, the non-profit By the Bay Health is the second oldest hospice in the U.S. We are proud and thankful to receive generous tax-deductible donations from community members to ensure that everyone who needs us has access to compassionate end-of-life care. Donations support programs such as grief counseling, charity care, hospice care rooms and more.

Community volunteers are also essential to our work, whether they provide support and companionship to our patients, work at our thrift stores or help in our offices.

### TALK TO US

You can call anytime for your own peace of mind. We appreciate your curiosity and know it is better to educate yourself about hospice care before you really need it. We are happy to answer your questions.



### ABOUT US

By the Bay Health, founded in 1975, is an innovative leader in home-based medical care and support. Our care team approach is ideal for patients who are coping with chronic or life-limiting illness, seeking hospice care, or recovering from surgery or injury. In addition, we offer grief counseling, education on end-of-life issues, and volunteer engagement opportunities to the community.

We are a non-profit 501(c)(3) agency, licensed by the State of California, certified by Medicare and Medi-Cal, and a proud affiliate of UCSF Health. Our services are available in the counties of Marin, San Francisco, San Mateo, Sonoma, Alameda, and portions of Napa and Solano.

### OFFICE LOCATIONS

#### Marin

17 East Sir Francis Drake Boulevard | Larkspur, CA 94939  
Phone (415) 230.6306 | Fax (415) 813.2017

#### San Francisco

180 Redwood Street, Suite 350 | San Francisco, CA 94102  
Phone (415) 230.6306 | Fax (415) 813.2017

#### Sonoma

355 West Napa Street, Suite B | Sonoma, CA 95476  
Phone (415) 230.6306 | Fax (415) 813.2017

[bythebayhealth.org](http://bythebayhealth.org)

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**By the Bay Health** cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (415) 927.2273, TDD 711.

**By the Bay Health** 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (415) 927.2273, TDD 711。

# MATCH Program

Monitor At The Client's Home



# MATCH Program

Sponsored by

## By the Bay Health

(Monitor At The Client's Home)

We invite you to participate in our health-monitoring and navigation service. A MATCH clinician will call you periodically to offer various supports, including, but not limited to:

- Connecting you to community resources
- Providing emotional telephone support
- Assessing for hospice, palliative, or skilled home health eligibility.

We welcome the opportunity to partner with you to address your needs and goals.

### WHO IS ELIGIBLE FOR THE PROGRAM?

Patients who have received services from By the Bay Health (Hospice, Palliative, Home Health, or Pediatric programs) or those who are interested in our services, and other members of the community who could benefit from this program.

### WHO PAYS FOR THIS SERVICE?

There is no charge to clients in the MATCH program. By The Bay Health provides this service through our fund of charitable contributions.

### ROLE OF THE PRIMARY CARE PROVIDER

All medical needs (including wound care and medication management) will continue to be provided by your Primary Care Provider. For emergent or critical care needs, clients or their families should contact the Primary Care Provider or a local hospital.



### WHAT WILL THE MATCH TEAM ASSESS?

A MATCH clinician may notify your Care Provider when there are changes with your health that may qualify you for one of our Home Care Services. The MATCH clinician may also assess for additional supportive community resources.



### CONTACT US

The MATCH Team is available and will be in contact with you

**Monday-Friday, 8:30 a.m. – 5 p.m.**

**(415) 230.6348**

**[bythebayhealth.org](http://bythebayhealth.org)**

**By the Bay Health MATCH Program | Call (415) 230.6306**